

Tech Note 22: AusPress KG2000 Drainage General Warranty

TN.22

AusPress Supplied KG2000 Polypropylene Products

The KG2000 drainage products supplied by AusPress Systems include the pipe & fitting range in both SN10 and SN16 and for the purpose of this warranty, are covered as single components rather than a system as a whole.

The KG2000 drainage system supplied by AusPress Systems has a design life exceeding fifty (50) years of service (including the elastomer) and a guarantee for fifty (50) years when;

- All components are installed by a licenced plumber in accordance with the National Construction Code (NCC) Volume 3 and AS/NZS 3500 documents and;
- All components are installed in accordance with the current AusPress recommended installation procedures as detailed in our product and technical information and;
- All components are designed and operated within the prescribed pressure, temperature and other product limitations outlined in our current technical information (including installation and maintenance sections) and;
- The product is fit-for-purpose in conjunction with the intended application and;
- In accordance with our 'Terms of Sale' conditions which includes any manufacturer's warranty against material defects and;
- The application is sewer, stormwater, gravity washdown and/or tradewaste waters with water quality and any added chemicals or solids, intentional or otherwise, assessed and deemed within the acceptable limitations of the materials – Other applications require confirmation in writing of warranty and suitability from AusPress Systems.

The date of the warranty period commences from the invoice date of purchase. Any variation to this warranty will only be issued in writing and by an authorised representative of AusPress Systems.

All items must be installed in 'as new condition'. Any items installed with defective workmanship or problems arising from damage inflicted on or to, modifications, poor maintenance, neglect (direct or indirectly) or a combination of these actions shall be excluded from cover.

Ongoing Maintenance & Care Considerations

With the investment of KG2000 polypropylene drainage, consideration of how components are to be used and what the products are exposed to is important; some chemicals are incompatible with polypropylene and/or the elastomer (rubber) ring seal components. Each chemical shall be confirmed in writing as suitable with the component materials before use including temperature, frequency and concentration. Refer to the technical section of our AusPress Drainage Catalogue for more information including cleaning, disinfecting and maintenance or contact technical@auspress.com.au.

We take all issues with our products seriously. Submit your concern in writing or email with descriptive photos and then return the faulty item and or fitting(s) to our Technical Department for assessment. Contact us for the relevant form to commence this process. Refer to our website or contact technical@auspress.com.au for more information.