

## Tech Note 16: AusPress Stainless Drainage General Warranty

**TN.16**

### AusPress Supplied Stainless Drainage Products

The stainless drainage products supplied by AusPress Systems include the pipe & fitting range, floor drain (gully) range and linear channel products and for the purpose of this warranty, are covered as single components rather than a system as a whole.

The stainless drainage system supplied by AusPress Systems has a design life exceeding fifty (50) years of service (including the elastomer) and a guarantee for twenty-five (25) years when;

- All components are installed by a licenced plumber in accordance with the National Construction Code (NCC) Volume 3 and AS/NZS 3500 documents and;
- All components are installed in accordance with the current AusPress recommended installation procedures as detailed in our product and technical information and;
- All components are designed and operated within the prescribed pressure and product limitations outlined in our current technical information (including installation and maintenance sections) and;
- The product is fit-for-purpose in conjunction with the intended application and;
- In accordance with our 'Terms of Sale' conditions which includes any manufacturer's warranty against material defects and;
- The application is gravity washdown and/or tradewaste waters with water quality and any added chemicals or solids, intentional or otherwise, assessed and deemed within the acceptable limitations of the materials – Other applications require confirmation in writing of warranty and suitability from AusPress Systems.

The date of the warranty period commences from the invoice date of purchase. Any variation to this warranty will only be issued in writing and by an authorised representative of AusPress Systems.

All items must be installed in 'good condition'. Any items installed with defective workmanship or problems arising from damage inflicted on or to, modifications, poor maintenance, neglect (direct or indirectly) or a combination of these actions shall be excluded from cover.

### Ongoing Maintenance & Care Considerations

With the investment of stainless drainage, consideration of how components are to be used and what the products are exposed to is important; some chemicals are incompatible with stainless steel and/or the elastomer (rubber) ring seal components. Each chemical shall be confirmed as suitable with the component materials before use including temperature, frequency and concentration; Please contact us (AusPress) directly for chemical assessment suitability if unsure. The technical section of our AusPress Drainage Catalogue contains more information too including cleaning, disinfecting and maintenance.

**We take all issues with our products seriously.** Submit your concern in writing or email with descriptive photos and then return the faulty item and or fitting(s) to our Technical Department for assessment. Contact us for the relevant form to commence this process. Refer to our website or contact [technical@auspress.com.au](mailto:technical@auspress.com.au) for more information.