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## Policy Quality

The purpose of our Quality Policy is to ensure we offer the best possible products, service and support, to those outside and inside our company, in a professional, competent, courteous service focused manner.

As a team and individually, we each have a role and responsibility as representing AusPress to deliver positive outcomes and ultimately our reputation in the market as a leader.

AusPress is committed to achieve this by following the principles of:

- Build a mutually profitable relationship with our customers, ensuring their long-term success through understanding their needs and the needs of their customers.
- We meet or exceed these requirements during the conduct of business,
- Drive continual improvement and innovation based upon efficient business processes, well-defined measurements, and best practice.
- Achieve our commitments to quality, cost, and schedule.
- Develop staff competencies, creativity, empowerment, and accountability through relevant training, programs and show strong management involvement and commitment.
- Explore and evaluate new technologies and products and offer these to both current and prospective customers.
- Monitor the performance of our suppliers to ensure they always produce quality products for our customers.
- Maintain and continually improve the effectiveness of the HSEQ System to meet, exceed and maintain compliance to our ISO certification.
- Understand and work within established company rules, legislative requirements, and all relevant regulations.

The Quality Policy is an integral component of our HSEQ Management Manual, following the requirements of ISO 9001.